

# **Splashtop Pro For Enterprise**

## **Quick Start Guide**

**V5**

## PART A: REGISTRATION

### Step 1.

Fill out the enquiry form and click "Submit". You will receive an email with the link to the registration form

6,457,110  
Total Users

[Home](#) > [Product](#) > [Splashtop Pro](#) > [Sign up](#)

**Splashtop Pro provides IT organizations with the tools necessary to secure and centrally manage how users remotely access their computers.**

If you are NOT responsible for managing your Splashtop users then please visit our [App catalog](#) to learn more about which product is right for you.

**Please fully complete the form and someone will be in contact with you to begin your free 30-day trial!**

**First name**

**Last name**

**Email**

**Title**

**Why are you considering Pro?**

**Company**

**Employees**

**Zip**

**Country**

Clicking the "Submit" button below indicates your acceptance of our [Terms of Service](#). You will receive a few emails during your free trial period to help you get started using Splashtop Pro. Your email address and personal information will not be sold or given to a third party. Please read our [Privacy Policy](#) for more information.

### Testimonials

**The New York Times** "It's both a breakthrough and a bargain."  
★★★★★

**USA TODAY** "Splashtop: Meet the most popular paid app on iTunes."  
★★★★★

**LAPTOP** "You'll feel like your treasured media files are right in front of you."  
★★★★★

**lifehacker** "It played Flash videos better than any of the other clients."  
★★★★★

**cnet** "For simple access to a remote computer, Splashtop is hard to beat."  
★★★★★

**100 BEST APPS 2011** "Best of CES 2011 Award (Android App)"  
★★★★★

### FAQ

### Step 2.

Fill out the registration form, agree to Terms of Service and click "Submit". Please use your real company name!



[Home](#) > [Products](#) > [Splashtop Pro](#)

### Mobilize your workforce today! 30-day FREE trial!

**Email \***

**Company name \***

**Password \***

**Confirm password \***

By checking this box, you agree to the Splashtop Pro [Terms of Service](#) \*

Already have an account? [Log in](#)

### Testimonials

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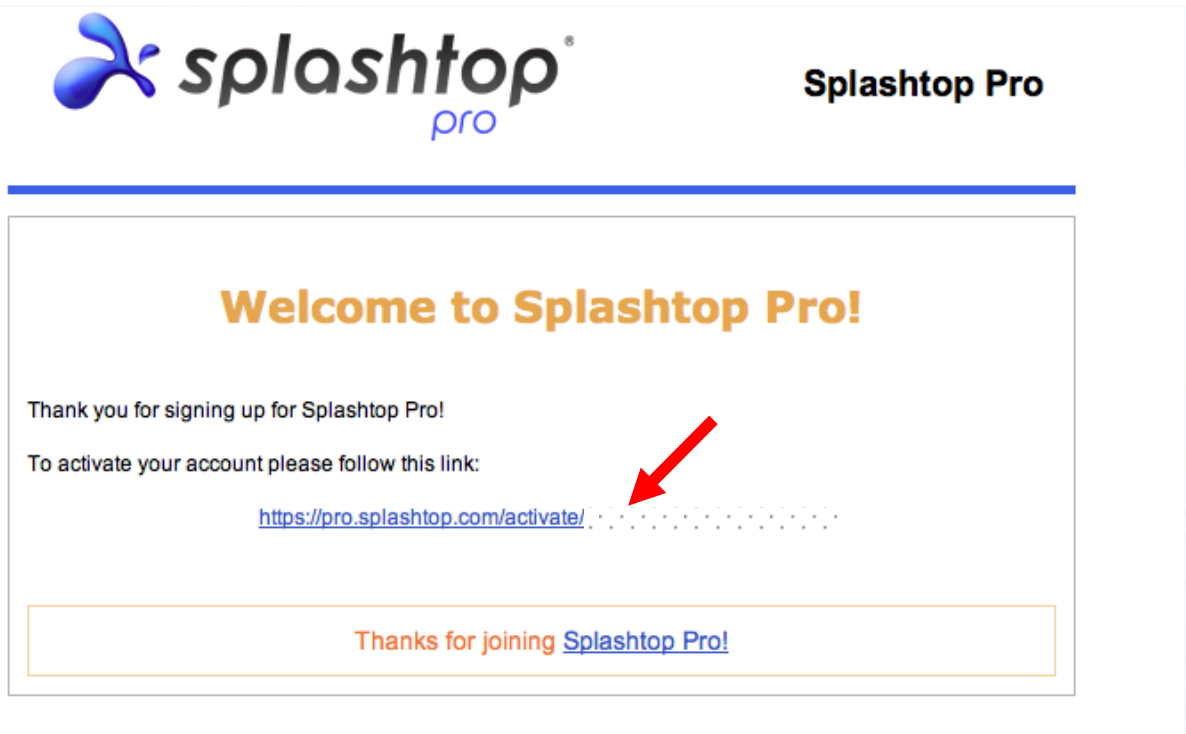
**100 BEST APPS 2011** "Best of CES 2011 Award (Android App)"  
★★★★★

### FAQ

- [Is there a limit to how many users I can sign up?](#)

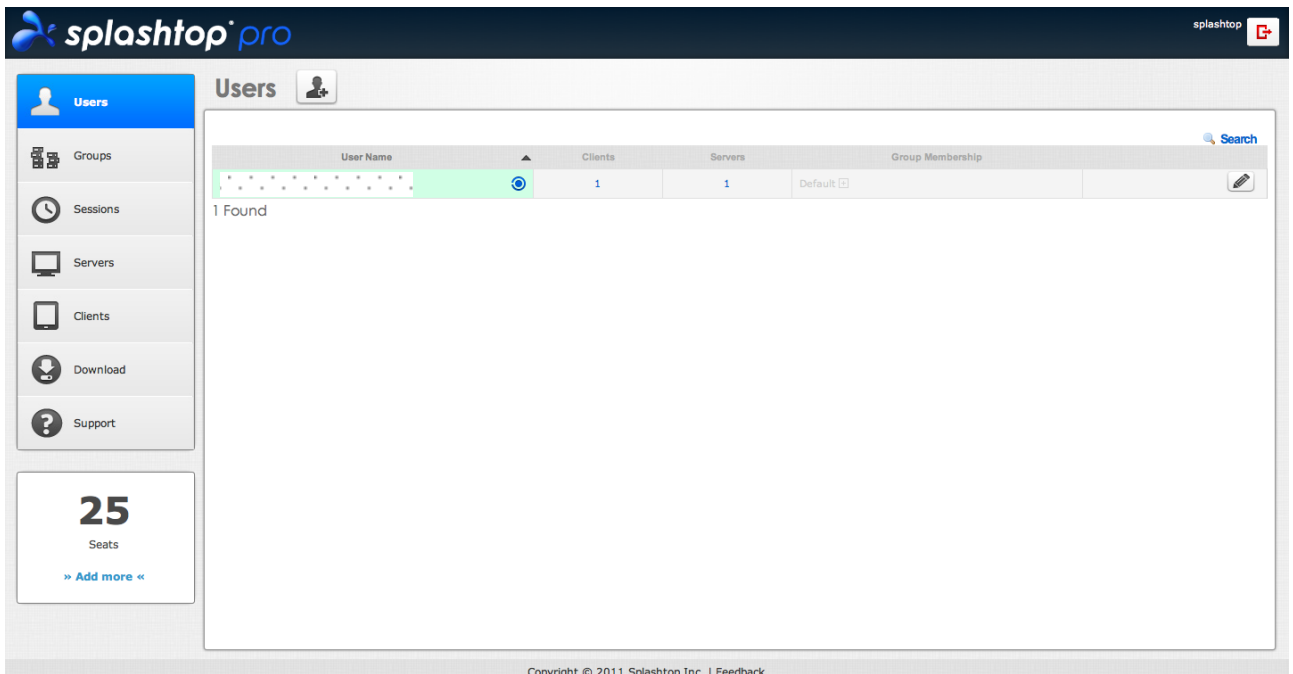
### Step 3.

Check your inbox for the activation email, and click on the link to activate your account.



### Step 4.

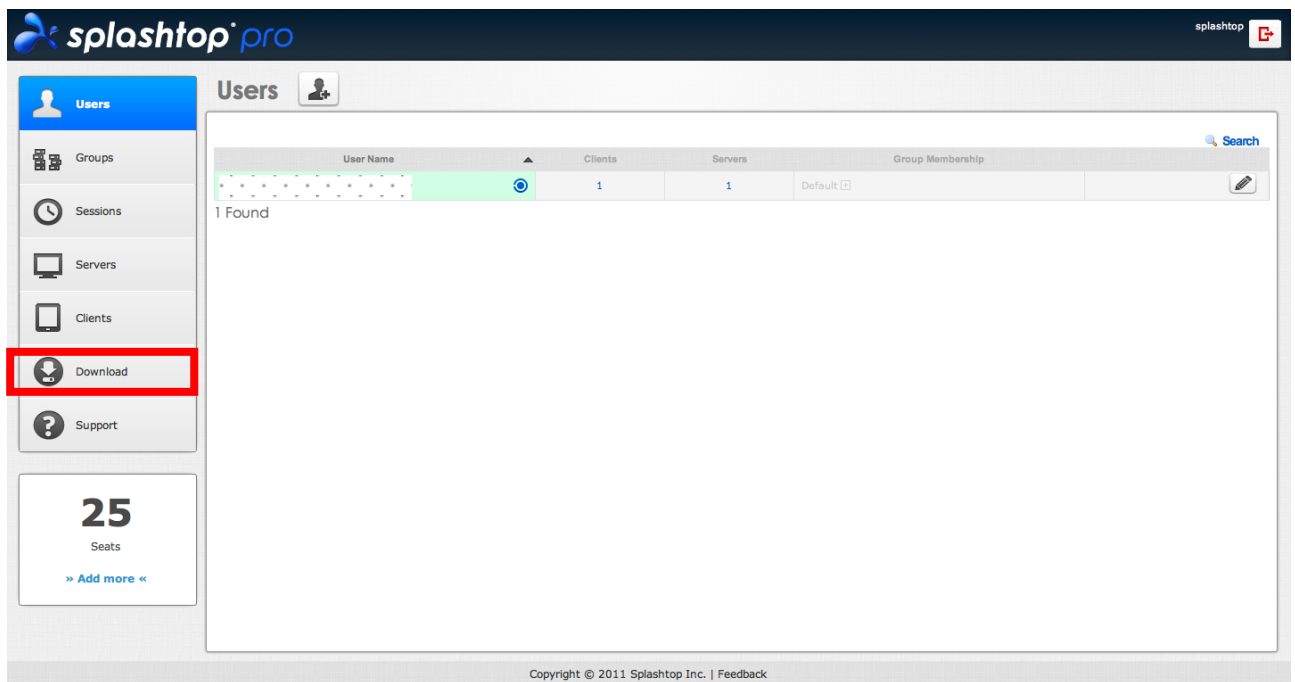
After activation, the Admin Console will open automatically. Your registration is now complete.





## PART B: SETTING UP SPLASHTOP PRO – SERVER SIDE

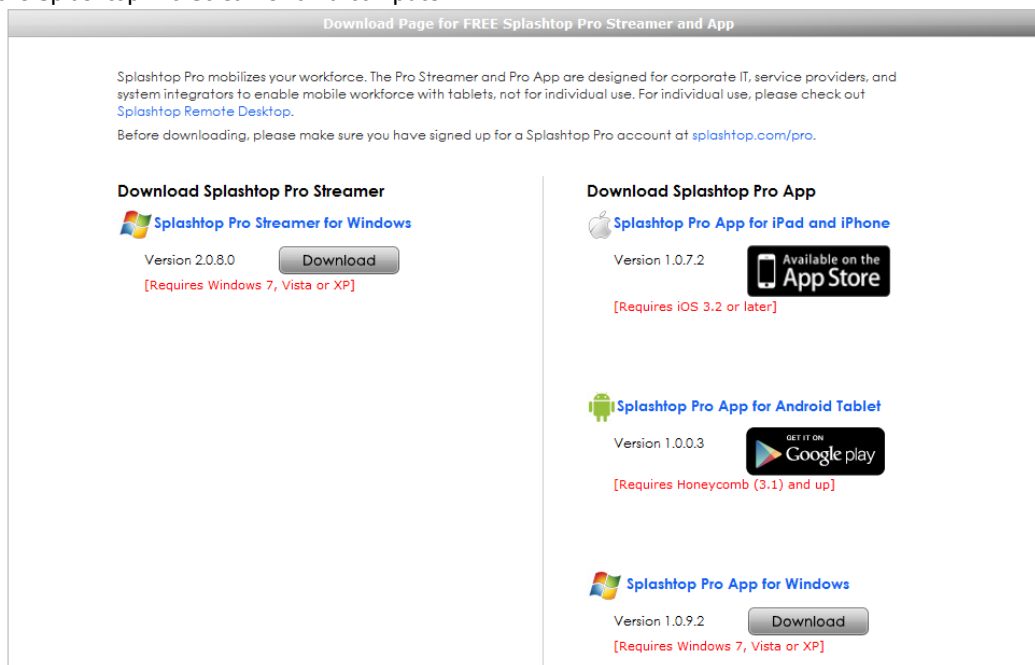
**Step 1.** In the Admin Console, click "Download" to get the necessary installation files.



The screenshot shows the Splashtop Pro Admin Console interface. The top navigation bar includes the Splashtop Pro logo and a user profile icon. A left sidebar contains navigation options: Users, Groups, Sessions, Servers, Clients, Download (highlighted with a red box), and Support. The main content area is titled 'Users' and displays a table with columns for User Name, Clients, Servers, and Group Membership. A search bar is located in the top right of the table area. Below the table, a summary card shows '25 Seats' with a link to 'Add more'. The footer contains the copyright notice: 'Copyright © 2011 Splashtop Inc. | Feedback'.

### Step 2.

You can share this page -- <http://www.splashtop.com/streamer/pro> -- with anyone who wants to download and install the Splashtop Pro Streamer on a computer.




The screenshot shows the 'Download Page for FREE Splashtop Pro Streamer and App'. The page contains the following information:

- Splashtop Pro Streamer for Windows:** Version 2.0.8.0. [Requires Windows 7, Vista or XP].
- Splashtop Pro App for iPad and iPhone:** Version 1.0.7.2. [Requires iOS 3.2 or later]. Available on the App Store.
- Splashtop Pro App for Android Tablet:** Version 1.0.0.3. [Requires Honeycomb (3.1) and up]. Available on Google Play.
- Splashtop Pro App for Windows:** Version 1.0.9.2. [Requires Windows 7, Vista or XP].

### Step 3.

Double click on the installer to guide you through the installation process.

 **Splashtop\_Pro\_Streamers\_Win\_v2.0.8.0.EXE**  
11.6 MB — [splashtop.com](http://splashtop.com)

**Step 4.**

After installation is complete, you will be guided through the configuration process.



**Mobilize your workforce with Splashtop Pro!**

Splashtop Pro makes it easy to interact with your computers from your mobile devices. It only takes a moment to configure.

Go

**Step 5.**

Please enter the email address and password you used when you registered for Splashtop Pro. Click "Log in".



splashtop pro streamer

**Splashtop Account Login**

Log in to your Splashtop account to start using Splashtop Pro

Email

Password

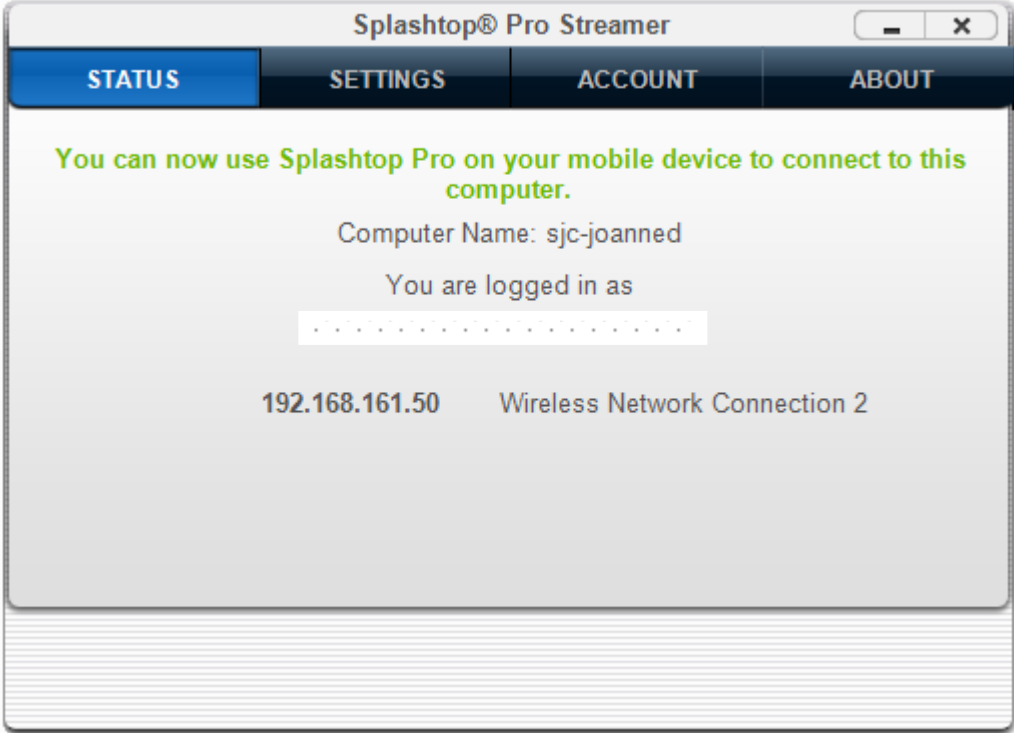
[Forgot password?](#)

Proxy

Log in

**Step 6.**

After configuration, your computer is ready to be connected to a mobile device.



## PART C: SETTING UP SPLASHTOP PRO – CLIENT SIDE

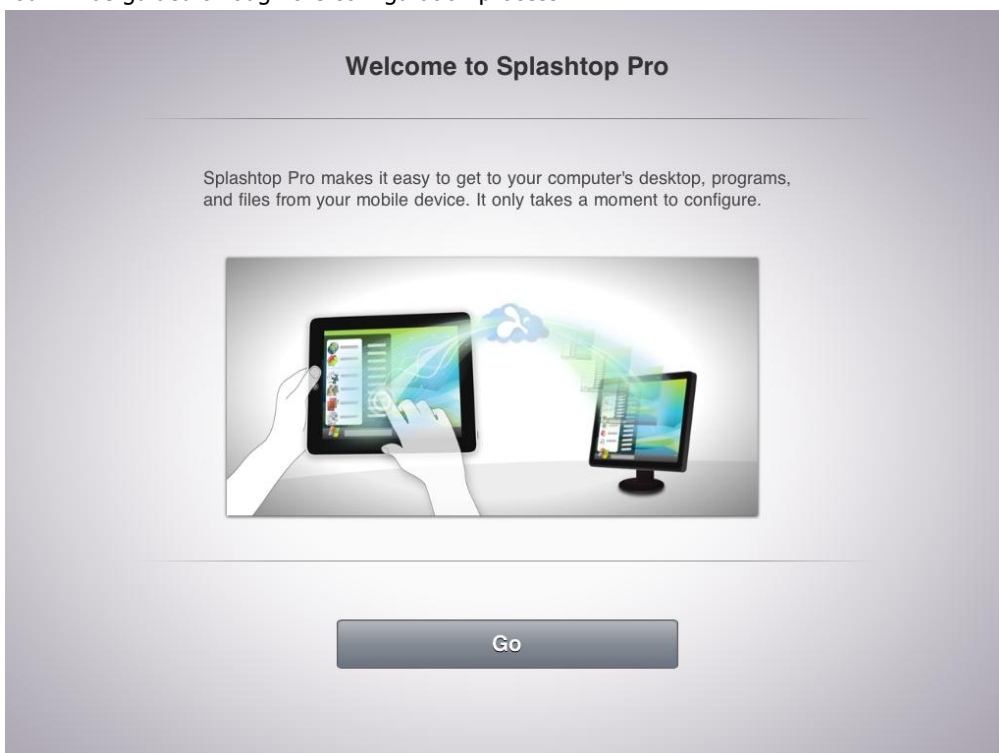
### Step 1.

Install Splashtop Pro App from the App Store.



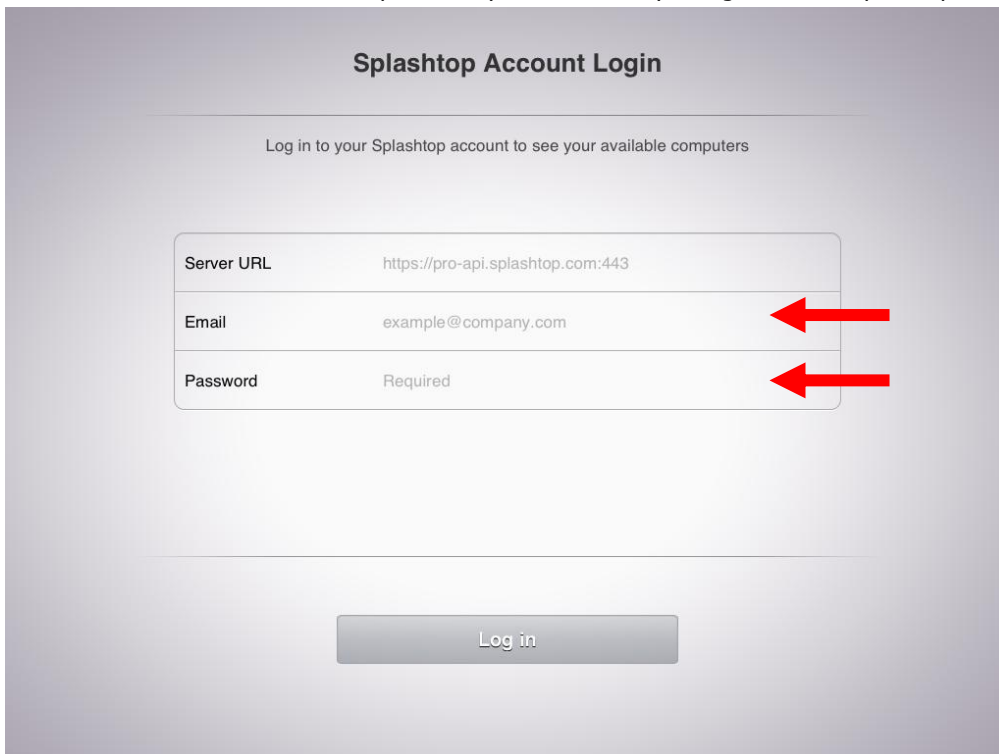
### Step 2.

You will be guided through the configuration process.



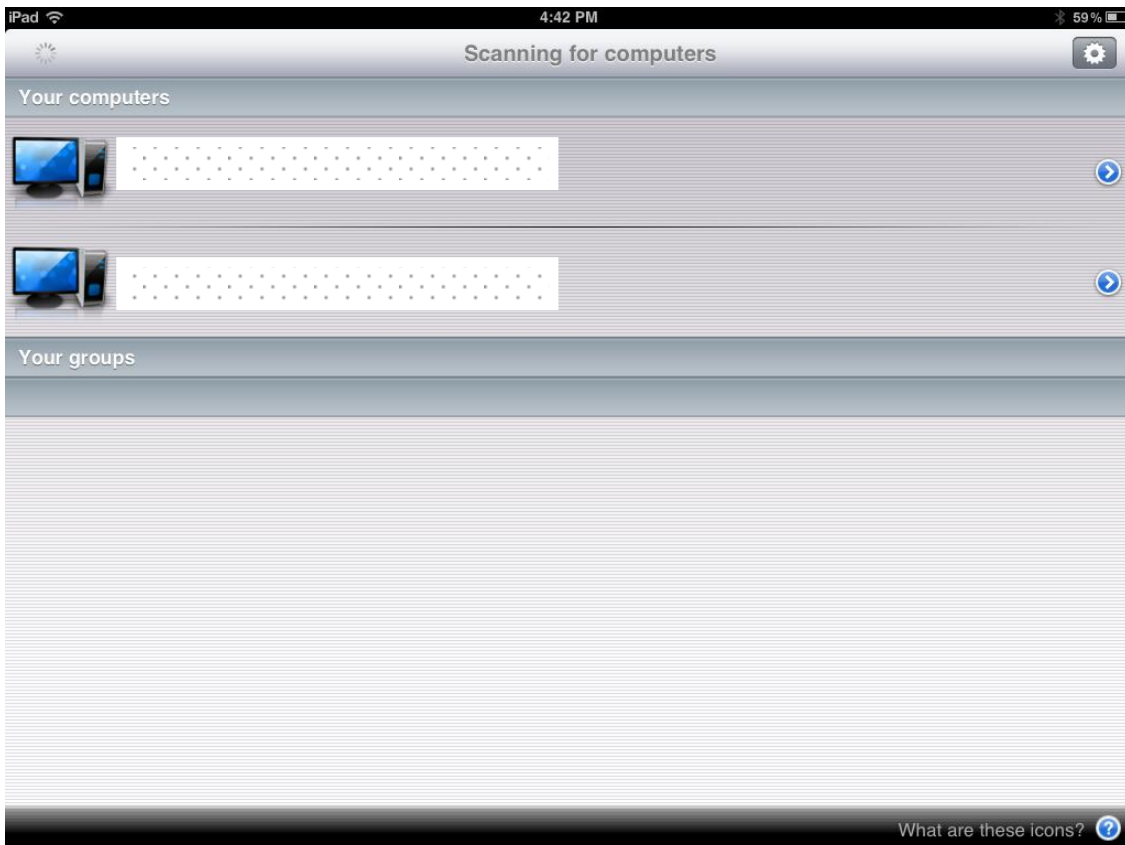
**Step 3.**

Please enter the email address and password you used when you registered for Splashtop Pro and tap "Log in".



**Step 4.**

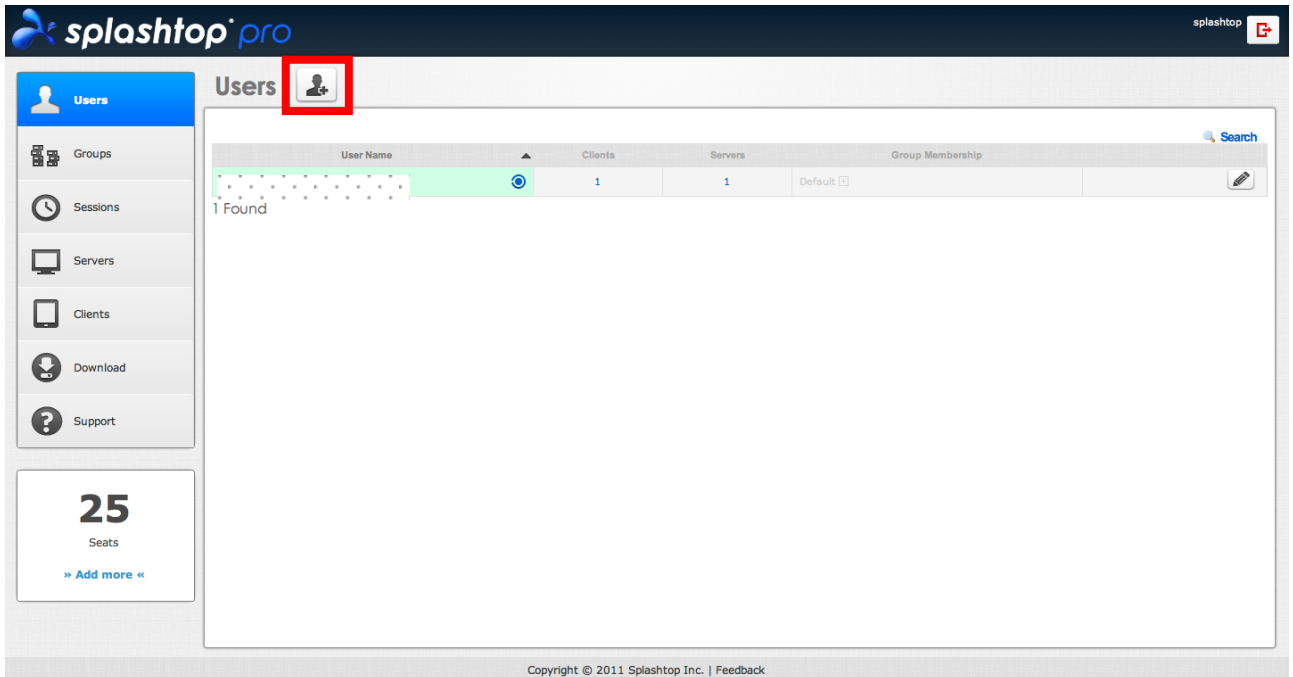
Now, you are ready to use Splashtop Pro! Tap the server icon, and your session will begin.



## PART D: USING THE ADMIN CONSOLE – INVITING NEW USERS

### Step 1.

Invite new users to Splashtop Pro by clicking the “Invite New Users” button.



The screenshot shows the Splashtop Pro admin console. The top navigation bar includes the Splashtop Pro logo and a user profile icon. The left sidebar contains navigation options: Users, Groups, Sessions, Servers, Clients, Download, and Support. The main content area is titled 'Users' and features a table with columns for User Name, Clients, Servers, and Group Membership. A search bar is located in the top right of the table area. Below the table, it indicates '1 Found'. A sidebar on the left shows '25 Seats' and an 'Add more' link. The footer contains the copyright notice: 'Copyright © 2011 Splashtop Inc. | Feedback'.

### Step 2.

Enter the email address(es) of the user(s) you want to invite. An email invitation will be sent to each user.



Search this site  English

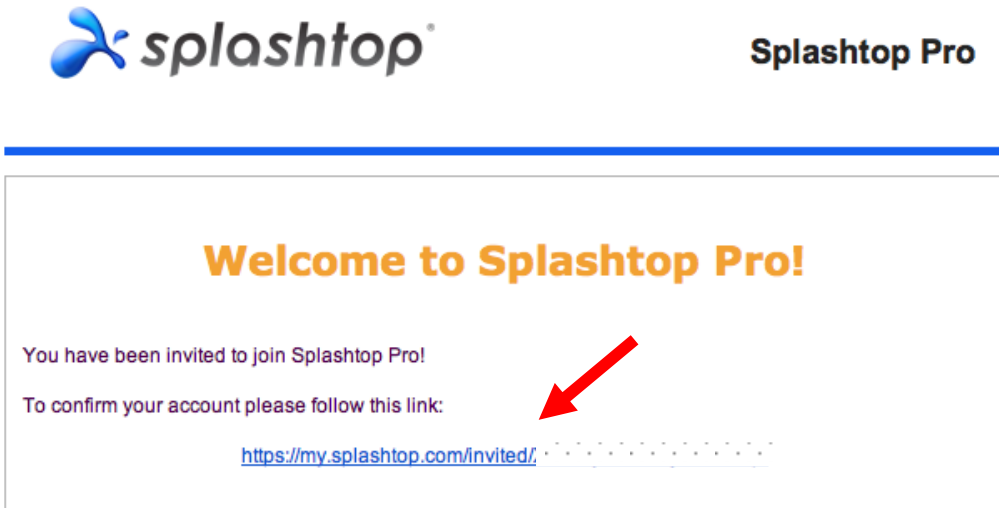


## Invite users to Splashtop Pro

Email \*

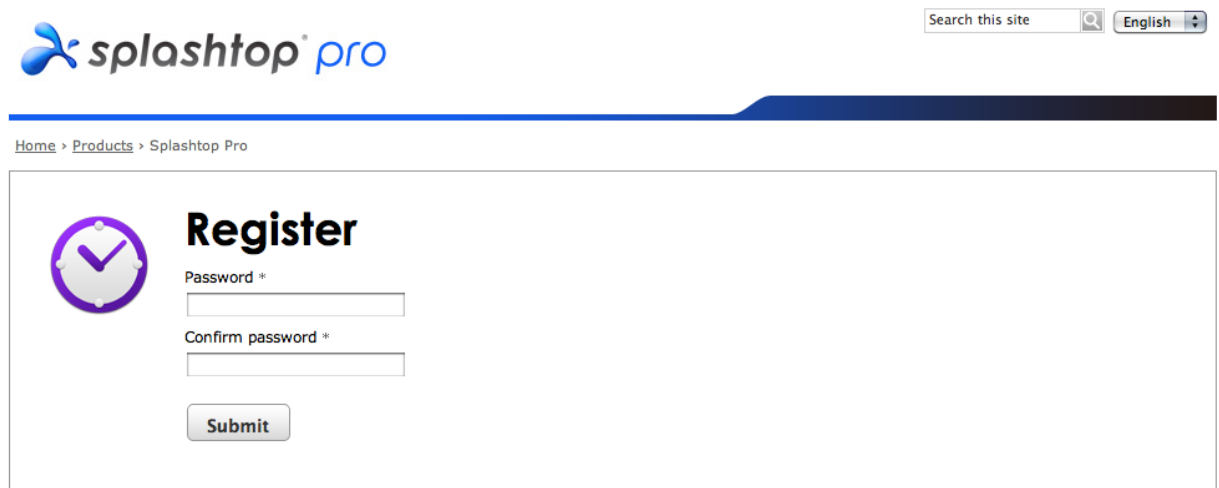
### Step 3.

Once the recipients receive the email invitation, they will need to click on the link to activate their account.



### Step 4.

The new user will be asked to create a password and will then be able to start using Splashtop Pro.



## PART E: USING THE ADMIN CONSOLE – MANAGING GROUPS AND SERVERS

In the Admin Console, you can have two types of server management: User Computers or Groups (Shared Resources).

### User Computers:

All servers are configured and managed by the users themselves using their own account logins. This is the icon that will show up in the server list:



### Groups (Shared Resources):

All servers are configured by the company administrator using his/her account login. The setup works like a server farm. It is presented as a single instance to the user, and this is the icon that will show up in the server list:

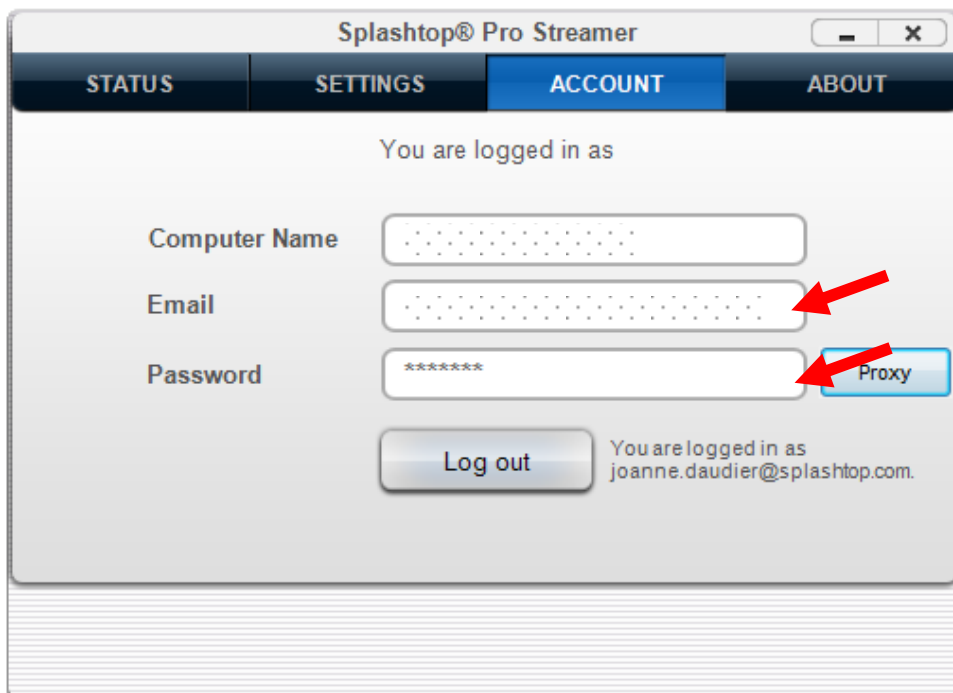


Splashtop Pro allows you to work with either type of server management mentioned above or both.

### Here are the steps to create groups for sharing resources:

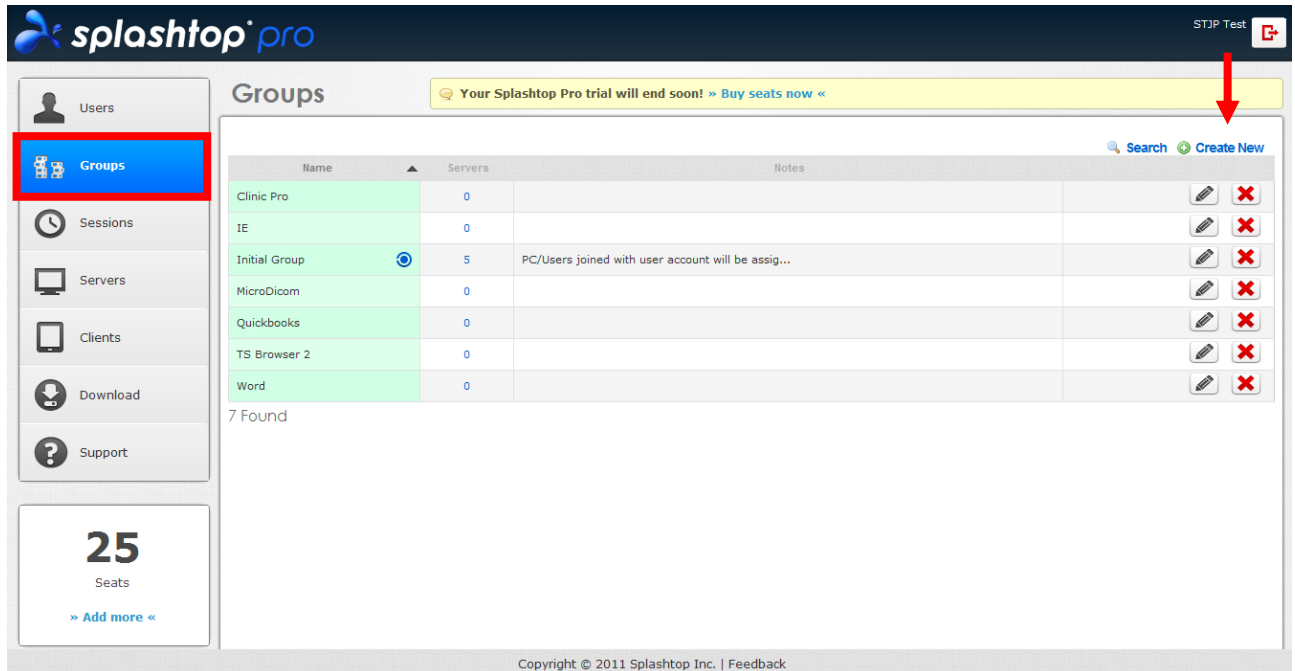
#### Step 1.

Please log in to Splashtop Pro Streamer with the company administrator's account on each server to be shared.



## Step 2.

In the Admin Console, under the "Groups" tab, click "Create New".



The screenshot shows the Splashtop Pro Admin Console interface. The left sidebar contains navigation options: Users, Groups (highlighted with a red box), Sessions, Servers, Clients, Download, and Support. The main content area is titled "Groups" and features a yellow banner at the top that reads "Your Splashtop Pro trial will end soon! » Buy seats now <". Below the banner is a table listing groups with columns for Name, Servers, and Notes. The table contains seven rows of data. In the top right corner of the main content area, there is a "Search" icon and a "Create New" button, which is indicated by a red arrow.

Name	Servers	Notes		
Clinic Pro	0			
IE	0			
Initial Group	5	PC/Users joined with user account will be assign...		
MicroDicom	0			
Quickbooks	0			
TS Browser 2	0			
Word	0			

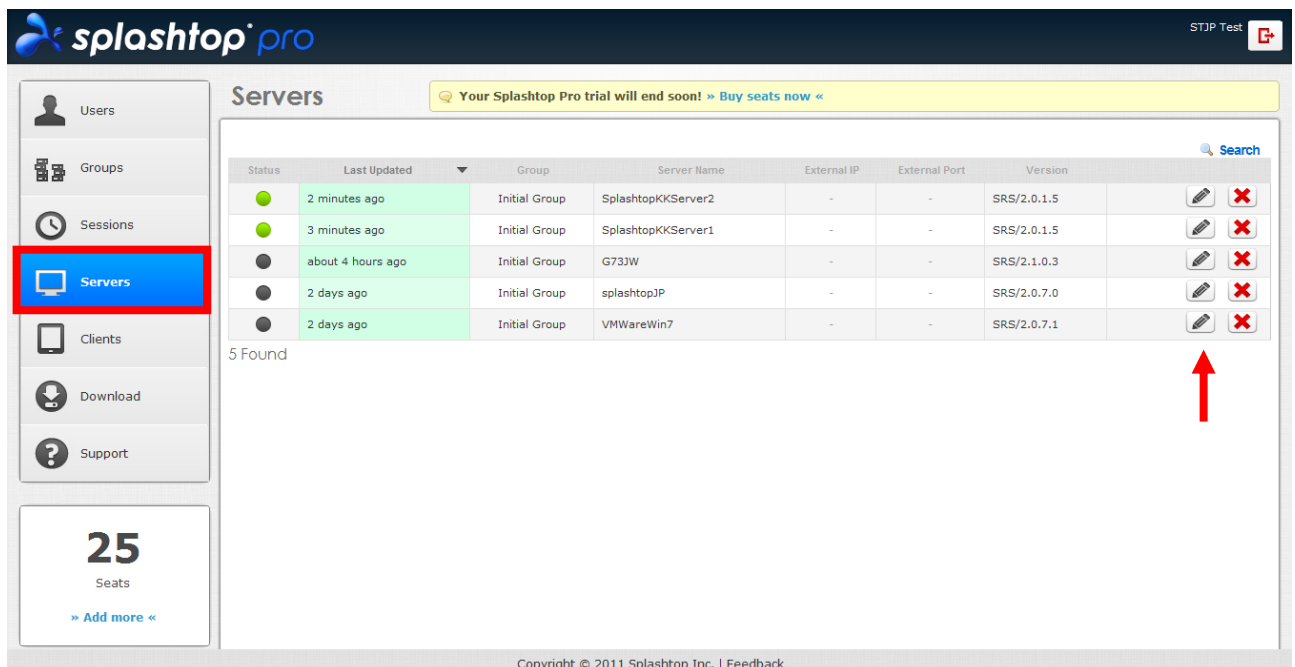
7 Found

25 Seats  
» Add more <

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## Step 3.

Under the "Servers" tab, find the server that is logged in with the company administrator's credentials. Click the "Edit" button.



The screenshot shows the Splashtop Pro Admin Console interface. The left sidebar contains navigation options: Users, Groups, Sessions, Servers (highlighted with a red box), Clients, Download, and Support. The main content area is titled "Servers" and features a yellow banner at the top that reads "Your Splashtop Pro trial will end soon! » Buy seats now <". Below the banner is a table listing servers with columns for Status, Last Updated, Group, Server Name, External IP, External Port, and Version. The table contains five rows of data. In the top right corner of the main content area, there is a "Search" icon. A red arrow points to the "Edit" button in the top right corner of the table.

Status	Last Updated	Group	Server Name	External IP	External Port	Version		
	2 minutes ago	Initial Group	SplashtopKKServer2	-	-	SRS/2.0.1.5		
	3 minutes ago	Initial Group	SplashtopKKServer1	-	-	SRS/2.0.1.5		
	about 4 hours ago	Initial Group	G73JW	-	-	SRS/2.1.0.3		
	2 days ago	Initial Group	splashtopJP	-	-	SRS/2.0.7.0		
	2 days ago	Initial Group	VMWareWin7	-	-	SRS/2.0.7.1		

5 Found

25 Seats  
» Add more <

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#### Step 4.

Choose the group you would like to assign that server to, and click "Update". Now, this server is ready for shared usage.

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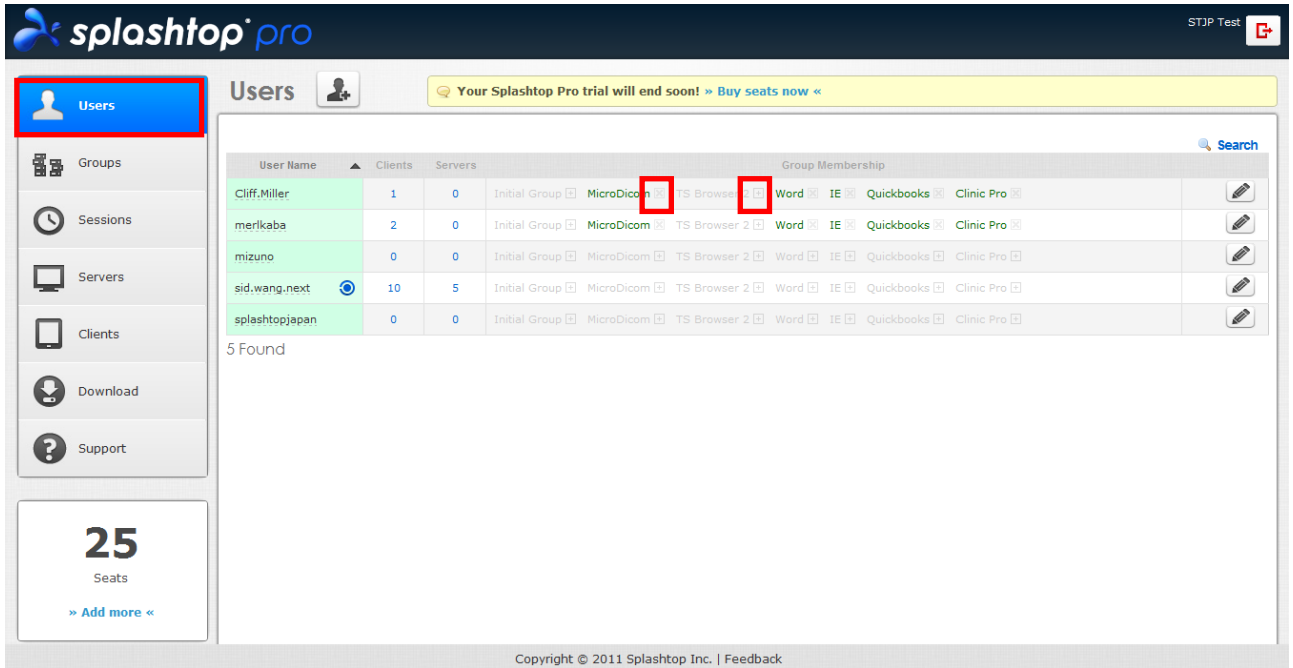
#### Step 5.

Users must be added to the same group in order to see the servers configured in step 4. Under the "Users" tab, you'll see a "Group Membership" column. By default, all users will not belong to any group.

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### Step 6.

Use  and  to grant group access rights to each user.



User Name	Clients	Servers	Group Membership							
Cliff.Miller	1	0	Initial Group	MicroDicom	TS Browser	Word	IE	Quickbooks	Clinic Pro	
merlkaba	2	0	Initial Group	MicroDicom	TS Browser 2	Word	IE	Quickbooks	Clinic Pro	
mizuno	0	0	Initial Group	MicroDicom	TS Browser 2	Word	IE	Quickbooks	Clinic Pro	
sid.wang.next	10	5	Initial Group	MicroDicom	TS Browser 2	Word	IE	Quickbooks	Clinic Pro	
splashtopjapan	0	0	Initial Group	MicroDicom	TS Browser 2	Word	IE	Quickbooks	Clinic Pro	

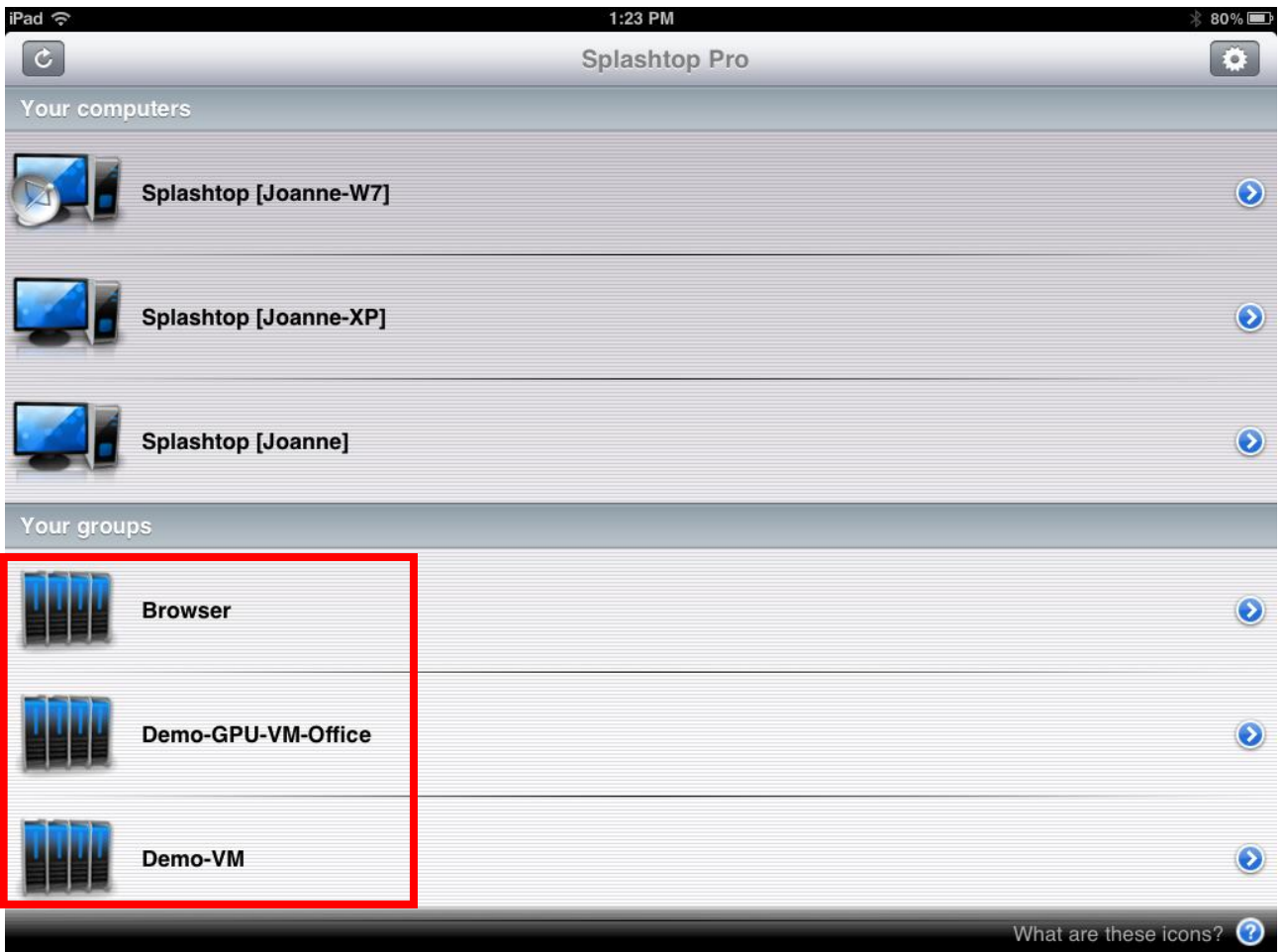
5 Found

25 Seats  
[Add more](#)

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### Step 7.

Once the user and the server(s) are both under the same group, that user will be able to see the group(s) you've granted him access to from his tablet/mobile device.



iPad 1:23 PM 80%

Splashtop Pro

Your computers

- Splashtop [Joanne-W7]
- Splashtop [Joanne-XP]
- Splashtop [Joanne]

Your groups

- Browser
- Demo-GPU-VM-Office
- Demo-VM

What are these icons?